

YOU ARE HIGHLY ENCOURAGED TO FOLLOW SECURITY BEST PRACTICES AND GUIDELINES WHEN CONDUCTING ONLINE BANKING TRANSACTION

Keep username and password confidential.
Change your password every 6 months



**Never leave your computer
unattended** during online
transaction

Update antivirus protection on
your computer and gadget



**Always check your account
balance / statement** to prevent
unauthorized withdrawal

Immediately log out after you
complete the online
transaction



**Enable Multi-Factor
Authentication** for additional
security

**Clear the browser cache, cookies
and history**



Do not use public Wi-Fi to
conduct online transaction

**Do not click or open any suspicious emails,
SMS, social media link** to avoid phishing



If your bank account is compromised, act fast!
Contact the bank or report to the authority

**Report cyber incidents / threats to
Cyber999 Emergency Help Center at
the following channels:**

 **Cyber999**



Emergency No:
1-300-88-2999 (9.00 am - 9.00 pm)



Email:
cyber999@cybersecurity.my



Mobile:
+6019-266 5850 (24 jam)



SMS:
CYBER999 REPORT (email)(complaint) to 15888



Cyber999 App:
Download at App Store/Google Play



Online Form:
<https://www.mycert.org.my>